

NAME : Syed Abbas Ali Zaidi
Position: Network and Telecom Engineer
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License: UAE Driving License
Visa Type: Visit Visa



Summary of Career

- Having 16 years' experience in telecom sector including 13 years in UAE.
- Providing support to Static, RIP, OSPF, EIGRP and BGP protocols with DMVPN, GETVPN.
- Security Systems, Preventive and Fault Maintenance.
- Excellent communicator that collaborates with team members.
- Proven ability to analyse existing systems and schedule upgrades to increase performance and productivity.
- Monitor SLA's for both customers & contractors and escalate whenever the SLA is breached.
- Ensure implementation and adherence to the problem escalation procedures to coordinate maintenance of the identified network fault.
- Responsible for the provisioning of new circuits and services along with the implementation of configuration changes.

Key Skills:

- Knowledge of IPS/IDS, Firewall design , All types of VPNs like (IPSEC, DMVPN, L2VPN, L3VPN , MPLS L2/ L3 VPN, and SD WAN
- .Sound knowledge of routing protocols - RIP V1/V2, OSPF, IGRP, EIGRP and BGP.
- VLAN configuration, switching ISL, dot1q
- Knowledge of Multi-Protocol Label Switching.
- Sound understanding of Layer 3 technologies like IP Addressing and Sub netting NAT/PAT, DNS etc.

Network Specialty

- Configuration and troubleshooting of FORTINET Fort iGATE firewalls.
- Implementing security policies, IPsec VPN, SSL VPN and SDWAN rules on Fortinet Firewalls.
- Configuring and installing client and server network software for upgrading and maintaining network and telecommunication systems.
- Troubleshooting malfunctions of network hardware and software applications, telephones and security systems to resolve operational issues and restore services
- Supervising the administration of systems and servers related network to ensure availability of services to authorized users.
- Maintaining multi-site network operations and software applications, operating system and regular maintenance with both private and public facilities.
- Understanding about, 2G, 3G, GSM, FDMA, TDMA, CDMA.
- Hands on experience on Network tools such as: Open NMS, Wireshark.

Major Role in Various Organizations

- Network and Cloud Engineer In Karachi Feb 2021 - March 2023
- Network Specialist in Etisalat July 2012 – Dec 2020
- Transmission Engineer in Etisalat Aug 2008 - Jun 2012
- Network Engineer in PTCL Karachi, Pakistan- Aug 2007 - Aug 2008

Name of Institution: Soft knowledge | Karachi
Job Position : Network and Cloud Engineer
Year : Feb 2021 – March 2023

Network and Cloud Engineer **Feb 2021 – March 2023**

- Administer and provide day to day engineering and operational support for the Azure environment. Provides technical administrative and configuration support for Microsoft Azure platform
- Deploying Azure VMs Windows Server in a highly available environment
- Provide second and third level technical support for a corporate Windows server environment including server deployment.
- Designing Azure foundational elements like VNET, storage, instances, functions, networking etc.

Name of Institution: Etisalat Company Abu Dhabi | UAE
Year : July 2008 – Dec 2020

Etisalat is one of the leading telecommunication service providers in the UAE, established in 1976. The Company operations spread over 17 countries around the world. My duties are as follows.

Network Specialist **July 2012 – Dec 2020**

- 24x7 Alarm Monitoring in NMS and Escalating to Concerns through Email, SMS Portal and Trouble Ticket.
- Configure Cisco Nexus Switches like NEXUS N9000, N7000, N5000 & N2000, Cisco Meraki for SDWAN solution.
- Configure Cisco router 2800,3600,7200 Series.
- Configure and install various network devices and services of routers, switches [9300, 9200, 2960 switches], Cisco meraki for SDN.
- Configured Alcatel-Lucent 7750 & 7450, Cisco 7200 routers with MPLS and various routing protocols such as OSPF, BGP, EIGRP, RIPv2 etc.
- Monitoring Alarms, Opening, Handling, Closing MTT (Master Trouble Ticket), and Opening, Follow up and Closing in Remedy.
- Perform the support by technologies, performance management, configuration management, escalation management for the IPTV network.
- Manage/Supervise day to day STB, ONT related issues (software, Hardware).
- Provided level 2 & level 3 supports to field engineers in order to resolve complex network issues.
- Installation, Configuring, Operational support, and troubleshooting various networking devices including Routers, Switches, Wireless AP.
- Responsible for Installation, Commissioning & Troubleshooting Cisco ME3400 & ME3670 Metro Ethernet Switches to provide connectivity & traffic aggregation for various access devices such as IPNGDLCs, GSM Sites, DSLAMs.
- Providing Level2 and Level3 support for solving complex technical problems. Major participation in implementation & testing of the different network topology, analyzing the technical problems and support to O&M.

TRANSMISSION ENGINEER (Etisalat) **July 2008 – Jun 2012**

- Responsible for Network Management & Operations for the whole UAE Access Transmission Network.
- Software upgrades executed for individual Network Elements for both the PDH and Alcatel LucentSDH

Networks.

- Service provisioning from 2Mbps to 10Gbps on various transmission nodes like DWDM, SDH, OLT etc.
- Integration and testing newly installed Nodes of SDH & DWDM.
- Traffic Migration and physical link shifting according to new changes in the network. Hands on experience of using OTDR, Power Meter, Light Source, Visual Locator, and 10G-100G Analyzers, 2MB Tester.
- Analyses and clears major and complex transmission faults related to core network elements.

Name of Institution: PTCL engineering |
Pakistan Job position Network Engineer
Year Aug 2007 to Aug 2008

Pakistan Telecommunication Company Limited (PTCL) is a megacorporation and a leading telecommunication authority in the State of Pakistan.

Network Engineer

- Assisted in troubleshooting user problems related issues (TCP/IP configuration, upgrades, MS Office products and Internet connectivity).
- Performed upgrades, installation of software and drivers and essential desktop troubleshooting.
- Deployed updates, service packs and hot fixes using Windows Update, Automatic Updates, and Group Policies.
- Performed upgrades, installation of software and drivers and essential desktop troubleshooting.
- Assisted on on-site visits and Network troubleshooting and local system upgrades.

Education

- MS (Computer and Network Communication) – Hamdard University Karachi, Pakistan - 2011
- BS(Information Technology) - Shah Abdul Latif University Khairpur , Pakistan - 2005
- Intermediate (Science) - Sukkur Board Sukkur , Pakistan - 2001

Certification

Azure Architect Design (AZ-303 MCID: 990264150)
Azure Administrator (AZ-104 MCID: 990264150)
Azure Fundamental (AZ-900 MCID: 990264150)
CCNA and CCNP(R&S CSCO12119874)

Personal Details

Gender	Male
Date of Birth	9th Aug, 1982
Nationality	Pakistan
Marital Status	Married