

Ashfaque Abdul Latheef TKP



Dubai
971551853701, +971589879185
ashfaqtkp@gmail.com
<https://www.linkedin.com/in/ashfaquetkp/>

Skills

- Team Work
- Customer Service
- Communication
- Team Leadership
- Active Directory
- CCTV
- System Troubleshooting
- Remote Desktop
- Asset Management
- NAS Server
- Access Control
- File Sharing
- C panel

OBJECTIVE

Results-driven IT Engineer with extensive experience in installing, configuring, and troubleshooting diverse IT systems and software. Seeking a challenging role to contribute technical expertise and leadership skills in optimizing IT infrastructure and ensuring seamless operations.

EDUCATION

**Beary's Institute of Engineering and technology,
Mangalore**

Sep 2011 – Jan 2015
B.E Computer Science

EXPERIENCE

IT Engineer | AISultan Electromechanical works, Dubai
Mar 2021 – Present

- Installed, configured, and troubleshot Microsoft Windows Server ADDS, DNS, ADC, NAS server, and Windows operating systems.
- Installed, configured, and troubleshot network switches to assign specific ports to different vlan. managing Virtual Local Area Networks (VLANs) to segment and optimize network traffic flow, enhancing performance and security.
- Conducted SQL database backups and server bare metal backups to ensure data security.
- Managed IT assets efficiently, maintaining an organized IT infrastructure.
- Proficiently handled CCTV installation, configuration, and RJ45 crimping.
- Assisted with hardware and software installations and configurations.
- Managed Office 365 email administration and CAFM (FSI, Techno Purple) administration.
- Demonstrated proficiency in software applications like Rufus, Acronis, Microsoft Office, and Hire and Boot.
- Monitored computer systems' performance and promptly addressed arising issues.
- Utilized Microsoft Intune for efficient management of IT resources.
- Configured and maintained printers and scanners.
- Proficient in IT infrastructure and remote desktop tools.
- Managed IT procurement from online and local markets, ensuring cost-effective solutions.
- Experience in ticketing tool service now.
- Strong team player with excellent communication and leadership skills.

System Engineer | Al Melehy Human Resources and Services, Abu Dhabi

Oct 2019 – Mar 2021

- installed, configured, and maintained Microsoft Windows Server, NAS server, and Windows operating systems, ensuring smooth system functionality.
- Proficiently handled hardware and software installations and configurations for optimal performance.
- successfully managed Office 365 email administration, providing efficient email solutions for the organization.
- Demonstrated expertise in software applications like Rufus, Acronis, and Hire and Boot, enhancing system performance and data management.
- Ensured computer hardware and software on desktops were up-to-date through timely installations and updates.
- Proactively initiated and completed Microsoft Windows server operating system updates to enhance system security and stability.
- Efficiently managed IT assets and generated detailed reports for inventory tracking and compliance purposes.
- Expertly handled email configurations using Outlook, DNS, DHCP, and Active Directory to optimize communication and collaboration.
- Facilitated network printer sharing to enhance workplace productivity and convenience.

System Engineer | SWPM, Abu Dhabi

Mar 2018 – Sep 2019

- Monitored and troubleshooted systems, including operating system, drivers, and printers.
- Maintained backups of system state data for data integrity and recovery purposes.
- Demonstrated expertise in AD, DNS, and DHCP configurations.
- Provided POS installation and support, utilizing Acronis for cloning and data migration

System Support | Netcom Info system, Bangalore

May 2016 – December 2017

- Configured and assembled desktop and server computers.
- Conducted maintenance and troubleshooting of desktop and server systems.
- Installed and configured CCTV systems.
- Provided IT and desktop support.
- Performed network cabling, connection testing, and RJ45 crimping.

LANGUAGES

- Ø English
- Ø Malayalam
- Ø Hindi