Birth : 8 Jan 1994

CONTACT ME

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📍 UAE ,Dubai ,Sport City

EDUCATION

Bachelor of Science in INFORMATION TECHNOLOGY SOFTWARE ENGINEERING (B.S.) 2012-2019

University of Aleppo/Aleppo, Syria

SKILLS

- Testing and bugging
- Tool Development
- Technology Assessment
- Software Testing
- System monitoring
- Microsoft office
- Backup and Recovery
- Software and Hardware Implementation
- User Experience
- Organizational Skills
- Friendly and Patient
- Logical Reasoning
- Technical Troubleshooting

LANGUAGES

- **English** : Intermediate
- **Arabic** : Native
- **French** : Fluent

REFERENCES

References available upon request.

Bassel
Basmadji

I T   E n g i n e e r

I'm the problem-solver, driven by a passion for technology and a knack for innovation. With a solid foundation in network administration and programming, I thrive in creating efficient solutions that empower businesses to succeed. I'm dedicated to staying ahead of the curve in this ever-evolving field, eager to utilize my skills to make a meaningful impact on any team I join.

WORK EXPERIENCE

Monitoring And Evaluation - MEAL Officer Aug 2021 - Jun 2023

Caritas Syria l Aleppo , Syria

- Gathering all needed information for reporting (outcomes, indicators, challenges, lesson learned, beneficiaries, statistics etc...) and assisting in organizing and analyzing entered data according to approved standards.
- Updating reports preparations and all systematic work files.
- Solving technical problems in the center and technical support regarding office equipment and printers.

Social Worker in Elderly Support Team Dec 2020 - Jul 2021

Caritas Syria | Aleppo

- Developing a data collection system to ensure better analysis of the needs of the elderly.
- Creating and updating tools for project reports (daily, weekly, monthly and interim reports).

Curriculum Developer And Freelance Trainer Sep 2019 - Dec 2020

Tawk Center | Aleppo

- Managing the Center's accounts on social media platforms.
- Preparing training content and designing presentations for each training.
- Management and leadership trainer –time management trainer.
- Preparing curricula for teenagers.

Information Unit Coordinator May 2018 - Jan 2020

Syria Trust for Development | Aleppo

- Provide technology support to employees.
- Data monitoring on system.
- Reporting weekly monthly and quarterly.
- Maintained inventory records of all IT assets including hardware components and software licenses.
- Implemented best practices for troubleshooting common technical issues quickly.
- Troubleshooted system errors and identified areas for improvement.
- Collaborated with other teams in developing solutions for complex technical issues.
- Monitored system performance metrics on a daily basis to identify anomalies or potential problems.
- Assisted users with their queries regarding office productivity tools like Microsoft Office Suite.

CERTIFICATIONS

- **HTML Fundamentals Course: An interactive course was obtained and a certificate obtained from the site : sololearn.com**
- **Java Course: An interactive course was obtained and a certificate obtained from the site : sololearn.com**
- **MEAL training was obtained and certificate obtained from caritas Switzerland .**
- **Leadership preparatory school: School of leadership and obtained an approved certificate from the Egyptian Vision New Corporation in Lebanon –Beirut in 2016 in 6 days**
- **Business Awareness: Business Awareness course and a certificate was obtained from Shabab corporation in 3/2/2009 the duration of the course is 24 hours in four days.**

VOLUNTEER EXPERIENCE

SCOUT LEADER Sep 2012 - Sep 2022

Terezia Scout Group| Aleppo, Syria

- **To carry out simple, profitable and service projects.**
- **Management and coordination of the seven group teams and supervising all activities.**
- **Prepare individuals to be leaders and prepare psychological topics about the needs of each age.**