

Arpan Kumar

Student

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Languages Known - English , Hindi, Maithili

Career Objective

- Seeking a challenging position in a reputable organization to expand and utilize my learning, skills and knowledge. Possess excellent communication skills and have an eye for detail. Flexible to work in any environment as required and I am currently pursuing MBA Global from DE Montfort University Dubai campus.

Skills

- Time management
- Exceptional communication skills and interpersonal skills
- Ability to work independently and as a part of team
- Detailed oriented and able to handle multiple tasks simultaneously
- Good telephonic etiquettes and able to communicate positively with all types of clients
- Microsoft Office

Internships

- Completed six months of industrial training at RIU Palace & Atoll Maldives from 30th October to 29th April 2022.
- Handling Floor Section .
- Learned about handling different types of housekeeping operation .
- Coordinating with Front office for the guest preference in room and discuss availability of the same.
- Handling guest complaints and resolving it after discussing with the team .

Education

- **De Montfort University, Dubai** **2023 - pursuing**
MBA Global
- **Lovely Professional University** **2019 - 2022**
BSC Hotel Management
- **Kolhan Inter College Chaliyama Dam** **2017 - 2019**
Senior Secondary Education, JAC Board, Class XII
- **Kendriya Vidyalaya Tatanagar** **2016 -2017**
Senior Secondary Education, CBSE Board, Class X

Certifications

- Completed Business English course (intermediate level) from The British Council , New Delhi,India on 2023 .

Extra-Curricular Activities

- Attended a International Conference on "Sustainable Development Goals and Management Practices in Tourism & Hospitality Sector" held on November 2019 organized by SOHMT, LPU.
- Attended guest lecture on MVM by Avi Arya (CEO of the Internet Moguls & President of DMA Digital Masters Alliance) September 2019.
- Attended an International conference related to company named as "Accor" organized by LPU on September 2019.

Achievements

- Certified black belt from World Taekwondo Federation
- Won Silver medal in Birsa Munda National Taekwondo Championship on 2019
- Won Gold medal in Rural games Taekwondo Championship on 2018
- Won Gold medal in 20th district Taekwondo Championship on 2019
- Won Gold medal in regional school games organized by Kendriya Vidyalaya Sangathan on 2017