

#### LEO JOSE PULIKOTTEL

B-203, West View CHS, Sector-2, Charkop, Kandivali (West), Mumbai-400067

Mobile: 9821761675 / 9821810500 E-mail: leojosepu@yahoo.com, Skype Id: leojosepu

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Career Objective: To work in a challenging and dynamic organization that would allow me to utilize

my knowledge and experience to contribute for overall growth of myself and the

organization.

**Education:** MBA(HR), Sikkim Manipal University, 2017

B.Com

#### **Key Skills:**

• Capability to meet deadlines and work under pressure with minimal supervision

- Excellent organizational, time management and follow through skills
- Competence with using common office systems and software
- Oral and written communication skills
- Adapt to learn new skills and working environments
- Well versed with Computers, Internet, E-mail, MS Office, MS Outlook etc.

### **Total Professional Experience: 20 years**

- 1) Worked as Society Manager in Myaashiana Management Services Pvt. Ltd. from October, 2019 to June 2020.
- 2) Worked as a Site Administrator/Camp Boss (Eastern province) in ABIS, Saudi Arabia from Feb, 2016 to November 2016.
- 3) Worked as Operations Manager in Orion International Support services from August 2010 to March, 2014.

#### **Job Functions & Responsibilities:**

- ➤ Over all administration & Operations of Mumbai & Pune region.
- ➤ Prepare annual business plans and budget proposals for all clients and secure agreements for rate hikes/renegotiations as needed.

- ➤ Manage the entire financial side of the operations and achieve financial targets set for each site by controlling every financial document required to manage a unit.
- ➤ Maximise services provided by company for clients within the framework of contractual obligations.
- Appropriately follow up on client meetings and requirements with applicable correspondence, reports and proposals as necessary.
- ➤ Human resource recruitment, management of staff effectively through motivation, training, development, performance management & annual appraisals.
- ➤ Co-ordination for site manpower mobilization, Periodical site visits & customer interaction.
- > Purchase & inventory management.
- > Customer service maintains, proactive, dynamic & effective communication at all times.
- Maintain a high level of customer satisfaction for repeat business.
- ➤ Promote & maintain awareness and compliance of health & safety in accordance with best practice & legal requirement.
- > Generating MIS reports for top management.
- ➤ Notify Management Heads in case of any problems or delays in projects.
- > Commitment to and promotion of all company procedures and policies.
- Ensure that facilities operations are aligned with company goals and vision.
- ➤ Maintain the confidentiality and security of all data and information relating to the facility.

## 4) Worked as Administrator in Aktor at Doha, Qatar for New Doha International Airport (NDIA) project from November, 2007 till October, 2009

#### **Job Functions & Responsibilities:**

- ➤ Upkeep of Personnel files and Passports of employees.
- > Visa documentation.
- Co-ordination for Medical/finger Print with employees & concerned departments.
- ➤ Preparation of join duty formalities, Cash Salary Advance for new employees, Updation in Masters in Horizon & personnel files. Camp administration.
- > Endorsement of new employees to respective departments.
- Arrangement of transport for employees, Airport transfers & lodging.
- > Preparation & approval of medical /petty expenses of employees.
- Leave application approval and arrangement for ticket/exit permit for vacation.
- > Co-ordination with HR department for family visas.
- > Over all administration & co-ordination with various departments.

### 5) Worked as Facilities Manager in Sodexho Pass services Pvt. Ltd. from October, 2006 to September, 2007.

#### **Job Functions & Responsibilities**

- Responsible for complete Administration of Site Office including facilities like Telephone, Electricity, Repairs & Preventive Maintenance of Lifts, Fire Fighting Alarm systems & Extinguishers, Intercom, Electrical Maintenance, Pest Control Management, Stock control & upkeep of Accounts books.
- > Security & House Keeping/Cafterias /Manpower Management & Scheduling.
- ➤ Co-ordination with vendors and Government agencies like BEST/MTNL/BMC etc.

### 6) Worked as Facilities Manager in Knight Frank India Pvt. Ltd. from June, 2003 till September, 2006.

#### **Job Functions & Responsibilities**

- Responsible for complete Administration of Site Office including facilities like Telephone, Electricity, Stationery, Repairs & Preventive Maintenance of Lifts, Fire Fighting Alarm systems & Extinguishers, Intercom, Motor & Pump Maintenance, Electrical Maintenance, Pest Control Management, Accounts Maintenance etc.
- > Security & House Keeping Manpower Management & Scheduling.
- ➤ Co-ordination with vendors and Government agencies like BEST/MTNL/BMC etc.

## 7) Worked as Secretary in Eastern Petrochemical Co. Ltd., K.S.A under sponsorship of M/S Hadi Al Najrani from December 1998 to September, 2002.

#### **Job Functions & Responsibilities**

- Scheduling of meetings, appointments, training programs, safety sessions, seminars etc.
- Attending calls, Reservation/Booking/Cancellation of conference hall for seminar/training sessions.
- Maintenance of leave records and musters.
- ➤ Co-Ordination with recreation and gymnasium staff for recreational facilities for employees of the company and allocation of work to subordinates.
- > Checking stationery requests of different departments and sending it for department manager's approval as per stationery schedule.
- > Preparation of weekly reports of stock/consumption statement of cafeteria.
- ➤ Preparation of Reports, Time sheets, Inter Office memos, letters and Co-ordination with concerned department heads and Out Contractors.
- ➤ Checking of telephone bills/courier receipts (Personal/office Purpose) for telephone/fax provided.
- ➤ Co-ordination with ISD for issuance of identity cards (employees/contractors), safety items, safety awards or prizes.
- ➤ Preparation of Service Request Order & Scheduling of Maintenance team (Office/Housing).
- Maintenance of AMC records, personnel records training material/items and proper filing of all related routine records.

# 8) Worked as Administrative Assistant in International Business Associates from September 1995 to September, 1998.

#### **Job Functions & Responsibilities**

- Correspondence and Co-ordination with clients & various department heads.
- Maintenance of leave record & muster.
- ➤ Order booking, order processing, dispatching, invoicing & replacement.
- > Stock record maintenance.
- > Preparation of payment receipt advice and regular payment follow-up.
- ➤ Bus service co-ordination & deployment of peons.
- 9) Worked as Marketing Co-ordinator in M/S Kristeel Shinwa Industries Ltd. from June, 1992 to August, 1995.

#### **Job Functions & Responsibilities**

- Payment follow up & monitoring.
- Production & dispatch follow up, monitoring & Maintenance of records of rejected/replaced goods.
- Correspondence and Co-ordination with various department heads and clients.
- Preparation of monthly reports & work orders.
- > Updation of records on computer, monitoring & proper filing of records.
- Intimation through inter office memo in case of amendment of work orders.

#### **Training programs attended:**

- 1) Attended seminars of Total Quality Management, Motivation, Team Building etc. conducted by Mr. John Mani.
- 2) Attended training program on Personal Power Programs conducted by Mrs. Ameeta Shah.
- 3) Attended Training program on Effective Business Communication conducted by Mrs. RituYaday of M/S Blue Pencil

DATE OF BIRTH : 7<sup>th</sup> October, 1969

LANGUAGES KNOWN : English, Hindi & Malayalam

MARRITAL STATUS : Married

#### **Acknowledgement**

I hereby declare that the above mentioned particulars are true to my knowledge and belief.

Place: Mumbai

Date: LEO JOSE PULIKOTTEL