



Miguel E. Ocampo Jr.

IT Technical Support



1502 Reem Laundry Bldg.,
Hamdan Street,
Abu Dhabi, United Arab Emirates

 miguelocampojr@gmail.com
 050-8799833

About Me

I am an experienced IT Technical Support with extensive experience in solving and troubleshooting computer software, hardware and internet connection problems and other peripherals. I am skilled in network technology, fiber optics, and installation/design of security closed circuit security systems using Autocad and other software. Provides quality support in person, over the phone or TeamView.

Work Experience



IT Technical Support Staff

Camarines Sur Information Technology Center
Camarines Sur Provincial Capitol, Pili, Philippines

January 3, 2011 to March 31, 2023

- Solving and troubleshooting computer issues, software and internet-related problems in a timely manner.
- Setup and configure Point to Point networks.
- Monitoring of servers and website.
- Installation of building LAN, wi-fi and internet network.
- Setup, configuration and repair printers
- Installation and monitoring of CCTV network.
- Designing of CCTV floor plan layouts using Autocad, Photoshop and Unifi Design Center.
- Onsite GEO tagging for the possible line sight of point to point wifi connection.
- Testing new devices and applications.
- Repair and configuration of biometric devices
- Installation and splicing of fiber optic cable as needed
- Basic knowledge of Vlan networking.



Splicer & OTDR Operator / Technical Support

Taitop INC., Viscas Maroc, Casablanca, Morocco

September 15, 2009 – March 1, 2010

- Splicing of fiber optic cables, terminating and testing fiber optic system
- Solving and troubleshooting computer issues, software and internet-related problems in a timely manner.
- Optical Time-Domain Reflectometer Operator to measures the impedance of the cable or transmission line under test.





Technical Support

Taitop INC., BF Home Teodoro Kalaw St., Paranaque City, Philippines

July 15, 2009 – September 15, 2009

- Solving and troubleshooting computer issues, software and internet-related problems in a timely manner.
- Testing, installing and connecting various computers in the network.
- Monitoring of company server for optimal function


MIGUEL E. OCAMPO, JR.
1502 Reem Laundry Bldg.,
Hamdan Street,
Abu Dhabi, United Arab Emirates


 miguelocampojr@gmail.com
 050-8799833


Skills

- Languages spoken - English, Filipino
- Graphic design (Adobe Photoshop), web design (Adobe Dreamweaver)
- Autocad
- Computer and Network Troubleshooting
- Microsoft Office
- Team Communication
- VMware Application
- Team Viewer user
- Driving (Philippine License)

Education History

 **Bachelor of Science in Information Technology**
AMA Computer College
Magsaysay Avenue, Naga City, Philippines
Year of Graduation: 2011

 **Computer Systems and Network Technology**
AMA Computer Learning Center
Corner Barlin St., Naga City, Philippines
Year of Graduation: 2003

 **High School**
St. Monica Academy
San Roque, Baao, Camarines Sur
Year of Graduation: 2000

Personal Information

Sex: Male
Date of Birth: Nov. 23, 1982
Religion: Christian (Roman Catholic)

Civil Status : Married
Nationality : Filipino
Visa Status: Visit Visa

References

To be provided upon request.