

MURAD ALI

Father Name: Ali Akbar
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Email: muradali11@gmail.com
Date of birth: 16 April 1988
Nationality: Pakistani
Permanent Address: Takht Bhai, District Mardan, Khyber Pakhtunkhwa, Pakistan.
Current Address: Najmat Al Samawa Company for Cement Industry.
Office: Hala Apartments, Street 62, Al-Wahda. Karada. Baghdad. Iraq.
Factory: Village Al Ghazari, 25 KM Salman Road, Near Mamlaha, Samawa. Iraq

CAREER OBJECTIVES

Dedicated IT Professional with all the ability to schedule and prioritize responsibilities, who is well-versed in several legacy computer networking platforms. Adept at scheduling major tasks upgrades making certain that all the users get the proper assistance and developing an environment of forming tasks timely.

PROFESSIONAL EXPERIENCE

Designation: IT Officer

Organization: Najmat Al-Samawa Company for Cement Manufacturing

Duration: May 2022 — Present

Responsibilities:

- Managing FortiGate Firewall with all its capabilities, implementing Policies, Wireless Controller, Access points attachment, Bandwidth shaping, social Media access and Web filtering.
- Managing Kaspersky Security Server including user installation, Updating, control access and Licenses Management.
- Managing Server/Client-Side installation, Configuration, and maintenance of the Windows Server 2016 -2019.
- Managing Client-Server infrastructure Installation and maintenance of Servers and users.
- Managing Windows Server 2016-2019 Active Directory Services, WSUS server, WDS, and WTS servers and their configuration on both sides (Head Office & Plant)
- Maintaining company IT inventory, contracts, and license renewals including FortiGate firewall, Exchange Server, Domain Hosting, and Web hosting.
- Managing Microsoft 365 Server, creation, deletion, licensing/un-licensing of new email ID's and its configuration on client sides.
- Daily checking quarantine/spam emails and domains and blocking them from propagation on Microsoft 365 Server.
- Providing all kinds of IT support to every user on both sides (Head Office, Plant & Line 2) including Domain joining, User access, Sharing Controls, Servers connectivity, SAP Connectivity, RDP Sessions, Client PC windows and software's Installation, Large LED's, Multimedia Projectors printers/plotters/scanners installation and maintenance etc.
- Monitoring and Management of Overall whole Factory IT infrastructure and Networks including IT Data Center, Whole Fiber Optic Network, PPOE Connections, FortiGate Switches, and Access points.
- Management of Scale software (ABACUS) connectivity with SAP Server.
- Daily Backups of all Servers including Infra Servers on both sides, SAP Server, Weighment and Payroll.
- Check Antennas of all AP's across Plant.

- Periodically verify existing backups of Infra & SAP Servers.
- Standardized Desktop / Laptop Software's. prevent from malicious software's
- User specific Software installation an activation like AutoCAD, SolidWorks, Navisworks, Primavera, MS Project etc.
- Periodically check AV-Tech alert sensor Systems
- Checking Kaspersky users from Warnings and Critical Everyday
- Inspection of all radio links including store, weighbridges backup links and Main Gate
- Daily checking Exchange server and prohibits the spam domains by adding to quarantine list
- Daily checking systems server performance and installing updates when arrives
- Daily Network Traffic management for Internet, Baghdad link and PRTG server at Samawah

Designation: Assistant IT Manager

Organization: ZRK Group of Companies

Duration: May 2019 — May 2022

Responsibilities:

Minimizing IT downtime and interruption to staff usage of computer systems.

Evaluating employee performance through the review of completed work assignments.

Maintaining the company's IT inventory, contracts, and licenses.

Providing IT support to staff scattered across various national and international locations.

Monitoring and Management of Overall whole Factory IT infrastructure Including Whole Fiber Optic Network, Cisco Routers and Switches, Attendance Machines, IP Cameras, Turnstiles, and other protection systems.

Monitoring and managing Mikrotik Server, Firewall, TMG Server, AIG Scale Server, and Window Server 2012.

Installation and providing support on client side for PRP Software SAP.

Installation, Monitoring and Management of PBX/SIP Panasonic KX-NS500, using its VOIP phones and direct analog facility.

Management of more than 20 NVR with the capacity of more than 200TB for more than 500 IP Camera's.

Designation: Assistant Network Administrator

Organization: Sadiq Feeds (Pvt) Ltd

Duration: Jun 2014-Feb 2017 & Dec 2017-May

2019

Responsibilities:

Install and support LANs, WANs, network segments, Internet, and intranet systems.

Install and maintain network hardware and software.

Controlling and providing connectivity of SQL and ORACLE databases over the Network.

Determine network and system requirements.

Maintain integrity of the network, server deployment, and security.

Assign configuration of authentication and authorization of directory services.

Administer servers, desktop computers, printers, routers, switches, phones, software deployment, security updates and patches.

Maintaining updated information for each user request in Helpdesk with proper work logs, start and end times.

Coordinating with vendors for the new or existing running project

Understanding and implementing CCTV solution for the office areas as per company requirement.

Review backup

Designation: System /Network Administrator

Organization: (ICNE) Peshawar.

Duration: Jun 2011 to Jan 2013

Responsibilities:

Troubleshooting and providing technical network support
UPS maintenance of Data Centre including network racks and users UPS
Coordination with all vendors like ISP/ Network / UPS
Maintaining department SOPs and change management
To perform any other task assigned by the management
Responsible for configuring & troubleshooting CISCO ROUTER
Responsible for configuring & troubleshooting SWITCHES.
Monitoring complete network & providing network statistics.
Responsible for maintaining the network & troubleshooting the network related issues.
Responsible for maintaining & troubleshooting network printers

ACADEMIC QUALIFICATION

- **MS Telecommunication Networks session 2017-18 from University of Engineering & Technology Lahore with CGPA of 3.35/4.00.**
- **BS (IT) session 2009-12 from IBMS/CS/IT, University of Agriculture, Peshawar with CGPA 3.73/4.00.**
- **F. Sc (Pre-medical) session 2005-06 from B.I.S.E Mardan.**
- **S.S.C (Science) session 2003-04 from B.I.S.E Mardan.**

CERTIFICATIONS

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|---------------|-----------------|------------------------------------|
| • CCNA | <i>Training</i> | <i>From INARA Systems Peshawar</i> |
| • CCNP | <i>Training</i> | <i>From INARA Systems Peshawar</i> |
| • MCSE | <i>Training</i> | <i>From INARA Systems Peshawar</i> |

Skills & Competencies

Developing standard operating procedures and best practices.
Expressing complex technical concepts effectively, both verbally and in writing.
Having a friendly and professional approach to things.
Able to manage resources, teams and budgets in a fast-paced environment.
Evaluating the usability of computer equipment and any related software.
Basic Knowledge of Passive structured cabling systems.
Knowledge of IT service management principles would be beneficiary.
Demonstrated working knowledge of communications devices and protocols, server and desktop technologies (Cisco, Check Point).
Ability of configuration of MPLS, MPLS traffic engineering and VPN.
Knowledge of different types of CCTV solutions. (Hikvision, Uniview, etc.)
Facilitation and change management skills.
Developed verbal and written communications, (Fluent in English, Urdu and Pashto).

REFERENCES

To be furnished upon request.