

TECHNICAL SKILLS

- Java
- C++
- Python
- MySQL/ PostgreSQL
- CSS/HTML
- JS/ Node.JS
- OSI and TCP/IP model
- Microsoft Office 365
- Cisco Packet Tracer
- Project management and software development life cycle

SOFT SKILLS

- Problem Solving
- Teamwork
- Communication
- Time Management
- Detail Orientation

LEADERSHIP EXPERIENCE

- Cultural Club Coordinator
- MUN Deputy Director
- Peer Tutor
- Mentee
- Student Consultant at SAIP

LANGUAGES

- English - Fluent
- French - Intermediate
- Arabic - Beginner

HONOURS AND AWARDS

- Golden Visa Holder for AS Level Exam Topper in Dubai
- Deans Merit List Recipient
- Hackathon Finalist

PERSONAL PROFILE

I am an avid learner with experience in dynamic work environments. With a passion for all things tech, I strive to immerse myself in different opportunities and thrive in dynamic and multicultural settings, working with teams to solve complex problems and create innovative solutions. I am highly motivated, committed to delivering exceptional results and enthusiastic to approach every challenge with a can-do attitude and a focus on achieving success.

EDUCATION

Bachelor of Computer Science

SEPT 2021 - DEC 2024

The University of Wollongong | GPA 4.0

- Projects: Automobile Services Website, Java Seat Reservation System, Java Checkers Game

WORK EXPERIENCE

HELP AG, AN E& ENTERPRISE COMPANY

AUG 2023 - NOV 2023

Cybersecurity Support Intern

- Performed health checks for demo firewall devices
- Successfully completed 20+ trainings on multiple solution vendors (including Zscaler, Palo Alto, Fortinet, Opswat, Proofpoint)
- Participated in troubleshooting calls with clients

FRAGOMEN

JUL 2022 - NOV 2022

Process Improvement & Administrative Intern

- Prepared 50+ task sheets weekly for immigration processes, leading to the smooth operation of daily activities
- Engaged with at least 7 customers weekly to communicate process status
- Identified process inefficiencies, and developed innovative solutions to improve operations

BLACK EXPLORER/ COMFY TRAV

MAR 2022 - JUN 2022

Influencer and Email Marketer

- Conducted market research to find 20 possible brand collaborations weekly to increase brand awareness and reach
- Managed a social media account with travel tips and media to inspire and affirm novice travellers
- Administrative duties involving the use of MS Office and design software